



Introducing the CONNECT Edition

Frequently Asked Questions

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Overview

Introducing the CONNECT Edition Geotechnical Applications

Thank you for your business. We are excited about the new CONNECT Edition versions of our applications that are advancing our digital transformation within the Bentley family, and we hope you are, too. Same great applications, supported by the same great team with advanced new features and flexible licensing options.

Benefits

Why CONNECT Edition?

Our CONNECT Edition applications increase your design productivity, improve collaboration, quality, and operations, and optimize efficiency. The CONNECT Edition is the catalyst for your organization's going digital strategy, made possible by the resulting digital twin model.

What are the key differences between CONNECT Edition and older versions?

Some major differences between CONNECT Edition v20 and earlier versions are:

- New features in PLAXIS® 3D and PLAXIS® 2D
- Flexible licensing options with dongle-less ease of use
- Immediate availability of more licenses at your convenience

Why Now?

Digital innovations continue to rapidly reshape the competitive landscape and enable the productivity gains essential to closing the industry's infrastructure gap. Upgrading your Bentley applications to the CONNECT Edition is a simple way for your organization to make a leap forward in competitiveness, equipping your teams with the latest digital capabilities, features, and workflows to design, analyze, construct, and operate infrastructure assets more effectively.

Licensing and Subscriptions

Can I start using the software right away?

Yes, download the latest version now:

- [PLAXIS 2D CONNECT Edition v20](#)
- [PLAXIS 3D CONNECT Edition v20](#)

Contact your Bentley sales representative to:

- Exchange your dongle for CONNECT Edition v20
- Purchase additional CONNECT Edition licenses
- Lease CONNECT Edition under Term Licensing

Do I have to relinquish my hardware locks?

No. You can keep none, some, or all of your dongles. However, they will only work for your existing versions of the software and not with CONNECT Edition v20 or any subsequent ones. When calculating usage the licenses you have on hardware locks will be considered in use 24/7 and the cost of SELECT® for those licenses in dongles will be higher than those in our software lock called Subscription Entitlement Service (SES).

Is that your only offering?

No, we have several commercial offerings that allow you to use the software in many different ways. For more information please refer to:

<https://www.bentley.com/subscriptions>

Can I buy PLAXIS CONNECT Edition with a dongle?

No, hardware locks are no longer offered and all new sales will be CONNECT Edition (SES licensed).

Learn more about this here: <https://www.bentley.com/en/subscription-services-portal/subscription-entitlement-service>

What is SELECT?

SELECT is our comprehensive support program for your Bentley applications. Through SELECT, your users stay productive, your investment in perpetual licenses is preserved and kept evergreen, and you can leverage term licenses if you prefer a pure subscription model. SELECT provides you with the flexibility you need to adapt to changing project requirements while keeping expenditures under control.

SELECT is similar to what was previously offered as VIP. Certain features are only available while you have a valid SELECT agreement and are called Geotechnical SELECT Entitlements. This is similar to the features that were offered under VIP.

Can I choose concurrent vs. node locked licenses?

All CONNECT Edition applications are SES licensed. This means they are pooled licenses and can be used on any machine within your organization as per your SELECT agreement.

Who can download the new version?

Any user with credentials and access to Bentley Downloads will be able to download the new version. You will need to have an existing SELECT agreement in place or sign a new one to get access.

How will renewals of existing VIP contracts be handled?

All VIP renewals will be converted to SELECT agreements. Please contact your Bentley sales representative if you would like to initiate this process.

Accessibility

Will I be able to open my current models in the new version?

Yes, all our applications have backwards compatibility.

Will all existing products be available?

Yes.

Please note the PLAXIS Viewer Program is not available yet, but will be released soon.

Can I access the benefits of SELECT if my VIP has expired?

Our welcome back program allows you to quickly access all that SELECT has to offer.

Is PLAXIS CONNECT Edition available to existing Bentley ELS users?

Yes, all CONNECT Edition applications are ELS eligible. For pricing please contact your Bentley account manager.

Can I try the new version?

Yes. Evaluations are available. Please contact your Bentley sales representative.

Can I still download previous versions?

No, previous versions such as PLAXIS 2D 2018 or PLAXIS 3D AE will not be available for download and/or licensing.

Summary

Set the Pace of Going Digital

Accelerate your organization's going digital strategy with CONNECT Edition applications that enable an open, integrated, and connected framework for multidiscipline design and modeling. The framework is built on the foundation of an open, connected data environment® (CDE) so your teams can better manage and access consistent, trusted, and accurate information. The framework is also underpinned by a set of common platform capabilities for reality modeling, cloud-based collaboration, accelerated parametric design, and digital twin services to create and curate digital twins of infrastructure projects and assets.

