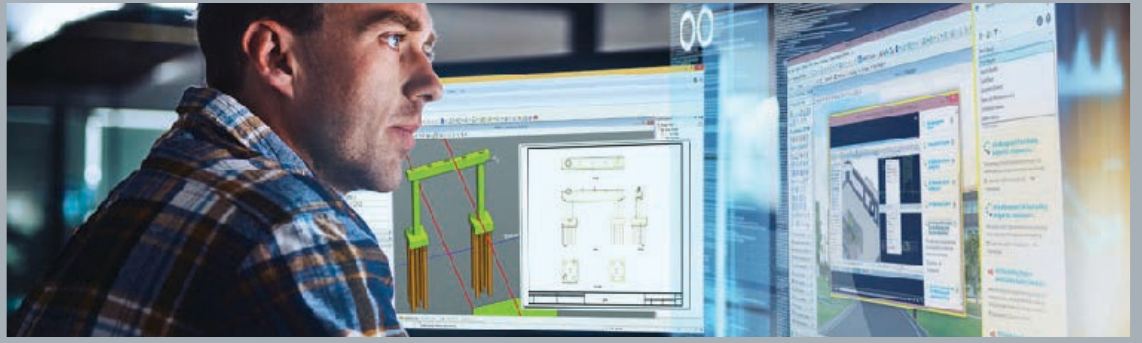**Bentley**®
Advancing Infrastructure

CONNECT Edition

CONNECT Advisor

In-application Learning for Every Bentley Software User

Become an Expert User

There is enormous untapped potential for your Bentley software to help you become more productive and successful. CONNECT Advisor helps unlock this potential by accelerating your mastery of Bentley software as part of your everyday workflow. By providing in-application access to personalized learning, you can increase your proficiency and complete work faster and smarter.

CONNECT Advisor is now available to SELECT® subscribers as an integrated service within Bentley desktop applications. You now have quick and easy access to a wealth of learning content, including on-the-fly contextual help and recommendations, directly within your application.

With CONNECT Advisor, you can search and access application-specific learning content, including thousands of on-demand and live virtual training videos, virtual learn conferences, and best-practice webinars, wikis, forums, YouTube videos, support, and Communities content.

"What's great with CONNECT Advisor is that all the information that Bentley provides is in one place and it's provided from inside the design platform!"

— *James Manfield, SWECO Architects*

Unified real-time search

To quickly find the best available help and learning content relevant to the Bentley product you're using, CONNECT Advisor provides a unified real-time search for all of the available learning, help and support materials you need to get the answers to your questions and continue to advance your mastery of your Bentley software.
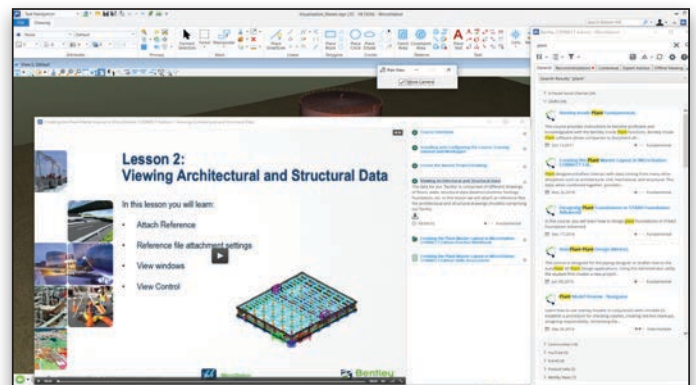
In-product access to learning, help, and support

You and your team can get the help where and when you need it, without wasting time, in order to remain productive. You can quickly access and view learning and support materials within your design and analysis Bentley software applications thanks to the way CONNECT Advisor delivers learning content within your Bentley application.

CONNECT Advisor is a single source of truth for learning

You have access at your fingertips to all these different types of learning content, including:

- *Feature videos:* Short videos illustrating the use of individual product features

- *Online documentation and help:* Detailed product documentation and all available help content for each product

- *Support content:* Technical support forums, wikis, blogs, and other Bentley Communities support content

- *Upgrade and migration videos:* Videos with best practices and learning related to upgrading from older versions of Bentley products

- *Workflow videos:* Videos that are 15 minutes or less describing the use of a combination of features to complete common tasks

- *Hands-on workshops and datasets:* Supporting files, guides, and setup materials required for workshops

- *Registration for virtual classes, webinars, SIGs, and Tech Talks:* Easily find and register for upcoming scheduled live virtual classes

- *Ongoing and Registered Trainings:* Review your ongoing in-progress Learn courses/training that you take via the Learn Portal or CONNECT Advisor

- *Quickstarts:* Learning materials designed to onboard new users quickly in the use of Bentley applications

- *Instructor-led learning:* Access live instructor-led classes

In-application access to help and learning speeds productivity.
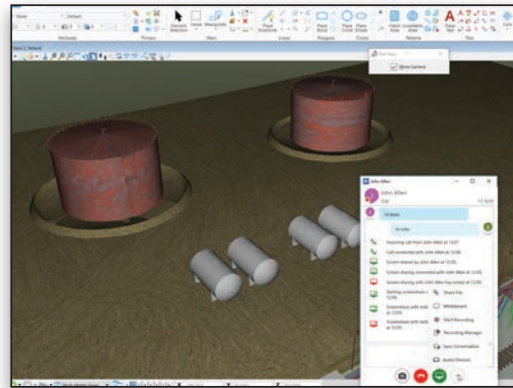
Contextual advice for recommended learning

If you aspire to achieve mastery of all the facets of the Bentley applications that are most valuable for you and your work, you can get personalized learning recommendations based on your profession, your projects, and your use of Bentley applications. CONNECT Advisor's contextual advice provides recommendations for each user based on profession, project, and unique use of the software.

Recommend to others

You can make and receive recommendations for learning content to assign courses to specific learners and to share relevant and interesting content with other colleagues. You can recommend anything from videos to support articles to scheduled courses. Those recommendations will be visible to the recipients in their CONNECT Advisor interface.

Connect to experts for assistance

CONNECT Advisor also offers the ability to connect any user to your in-house experts and even designated external experts from Bentley, regardless of where they are, via its Expert Advisor capability. This integrated instant messaging capability allows users to reach out and get real-time assistance with their Bentley application. It includes collaboration features like screen sharing, file sharing, text chat, whiteboarding, video calls, conference calls, audio call recording and redlining. With Expert Advisor, you can collaboratively leverage all the best expertise to ensure your team remains as productive as possible with their Bentley applications.
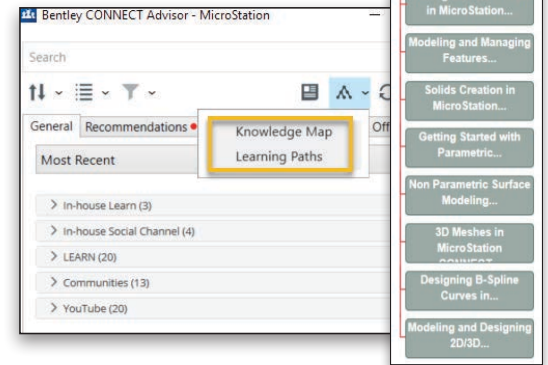
Unlock your organization's expertise

CONNECT Advisor provides an in-house expertise service that enables you to find and access your own proprietary learning and support content as well as content from Bentley. It can be customized to integrate your existing learning content, whether it's stored in SharePoint, Yammer, or on an Azure Media Server. This provides users with in-product access to trusted content, the ability to promote organizational or project best practices globally, and to streamline the mastery process.

Discipline Learning with Knowledge Maps and Learning Paths

You can easily browse and find the best training for you based on your discipline and skill level using interactive visual maps
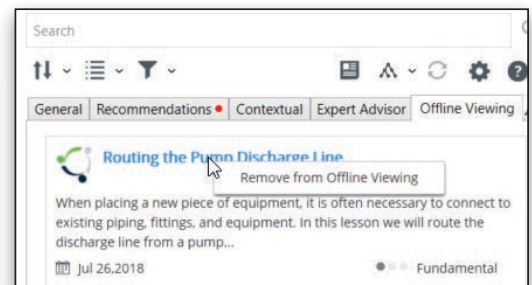
of the best available course material, *including details about your progress and completion of each learning module.* This ensures that you always have a clear path to the next appropriate training content to continue advancing your skills.

View Learn Videos in Online or Offline Mode

CONNECT Advisor now works in two modes Online and Offline. In offline mode, a user can view Learn videos(modules) even when he is not connected to the internet. Like on a Plane, Train, Car or a location that does not allow access to the Internet. When you do not sign-in into CONNECTION Client, CONNECT Advisor will start/automatically switch over to "Offline mode". When you sign-in back into CONNECTION Client, CONNECT Advisor will open in normal mode with all the content visible.

Learn What's New

Any new content such as (Community posts, Events, News and Announcements etc.) is viewable if the show on startup button or the "What's New" Icon is selected.

CONNECT Advisor on the Web

Use CONNECT Advisor while in the CONNECT Center where you can view Most Recent, QuickStarts, Upcoming Events and News and Announcements.

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