

**Bentley**<sup>®</sup>  
Advancing Infrastructure

**CONNECT Edition**



## OpenFlows™ WaterSight™ CONNECT Edition

Real-time System Insights for Water Supply and Distribution Infrastructure

OpenFlows WaterSight brings SCADA, GIS, hydraulic modeling, and customer information into a connected data environment, delivering cost-effective operations strategies in real time. A scalable environment provides your entire utility access to critical system and individual asset performance information, both observed from measurements and analytically derived, which enhances operations, maintenance, and planning decisions.

Powered by a single water infrastructure digital twin, the application enables alerts to non-performing assets or anomalous network conditions, as well as efficient analysis of present, historic, and forecasted performance for all assets. You can confidently share detailed visuals of current asset and network performance in context with similar assets or with historical performance, as well as evaluate the expected benefits and consequences of operational and maintenance actions.

### The CONNECT Edition

The SELECT<sup>®</sup> CONNECT Edition includes SELECT CONNECT services, new Azure-based services that provide comprehensive learning, mobility, and collaboration benefits to every Bentley application subscriber. Adaptive Learning Services helps users master use of Bentley applications through CONNECT Advisor, a new in-application service that provides contextual and personalized learning. Personal Mobility Services provides unlimited access to Bentley apps, ensuring users have access to the right project information when and where they need it. ProjectWise<sup>®</sup> Connection Services allows users to securely share application and project information, to manage and resolve issues, and to create, send, and receive transmittals, submittals, and RFIs.

### Actionable Insights for the Entire Utility

Operators, system managers, engineers, and network modelers need the ability to work in an environment that integrates federated data spread across multiple systems with the power of real-time analysis. OpenFlows WaterSight connects all data sources and creates a continuous, consistent digital representation of your operated assets. The solution's browser-based portal provides an easy framework to visualize and communicate with stakeholders from any device. All users can quickly identify system inefficiencies and anomalous events, track system performance over time, make more-informed decisions, and drive high-quality, consistent, and cost-effective service levels immediately and in the long run.

### Moving Beyond SCADA Results

Operator insights are no longer limited by the number and location of sensors. You can readily monitor various parameters at any point in the system. OpenFlows WaterSight visualizes current data in the context of historical trends. Thematic displays provide visual cues on the normal operating ranges as well as indicate when recorded data points are outside of normal operation.

With OpenFlows WaterSight, you can investigate the real-time performance for each asset using an embedded hydraulic model that is continually updated

with boundary conditions from sensors. Any parameter that can be computed with the hydraulic model can therefore be simulated and monitored in real time without the need to separately open, set up, and run hydraulic modeling software. This enables graphical indication of current pressure, velocity, water age, and other characteristics for every asset in the system, providing instant detection of areas in need of intervention to improve service levels or minimize potential issues.

### Proactive Network Management

OpenFlows WaterSight computes up to one week demand forecasts for each sensor or zone/DMA, by combining machine learning algorithms with advanced data analytics. Zone demand forecasts, together with other initial conditions coming from other sensors, can also be used as boundary conditions for the model runs, empowering the user with more reliable insights and better support towards a more proactive system operation.

### Identify Where Your Water is Going – and at What Cost

OpenFlows WaterSight helps reduce non-revenue water using live water audit calculations. You can compare overall production against metering data to estimate how much water was lost, both in quantity and percentage. The application also performs automated evaluation of nightly minimum flows, enabling you to identify the location and quantity of non-revenue water. This auditing is available for individual zones or the entire network, which allows you to detect when a problem occurred or determine the effectiveness of mitigative actions. You can also improve energy efficiency leveraging real-time analyses of each pump and tank, with alerts for when performance is outside of service thresholds.

### Early Warning and Emergency Management

OpenFlows WaterSight improves awareness of anomalous network events such as leaks, bursts, and meter failures, contributing to reduced response times and the subsequent operational cost reduction. By incorporating a real-time anomaly detection system, OpenFlows WaterSight can automatically trigger alerts whenever real data is outside the expected operational behavior. Volumes lost in each event are automatically computed, allowing users to manage those events with status updates, category classifications, and comments.

Users do not require hydraulic modeling expertise to use OpenFlows WaterSight. Whether in the field or control room, your entire team can evaluate current network performance as well as various what-if actions when quick decisions are needed due to a fire, pipe break, pump outage, or other time-critical events, and demonstrate the impact of actions to service levels and customers throughout the network.

### Connected Data Environment

OpenFlows WaterSight leverages a connected data environment that provides a cloud-provisioned open framework for collaboration and asset information management throughout the lifecycle of water infrastructure. The connected data environment ensures the accuracy and availability of system data at every stage of the asset lifecycle, allowing faster project start-up, streamlining of workflows, adherence to standards, reduction of risk, more informed decisions, and increased asset performance.

## System Requirements

### Minimum

600 x 900 resolution  
Windows 8.1  
Internet connection

### Recommended

8 GB of RAM  
1920 x 1080 resolution  
Windows 10

### Browser Compatibility

Current version of Google Chrome,  
Mozilla Firefox, or Microsoft Edge

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# OpenFlows WaterSight At-A-Glance

## Network Monitoring

- Real-time monitoring of flow, pressure, level, and other measured variables
- Defined zones flow as a combination of inflows, outflows, and storage sensors
- Real-time monitoring of zones flow
- Graphical, thematic view of measured data
- Navigation in the time-series history
- Trend charts showing measurement points overlaid upon expected behavior and patterns
- Demand forecasts for any sensor and zone up to one week
- Side-by-side comparison of trend charts for multiple sensors
- Minimum nightly flow monitoring
- Filling data gaps
- Tabular data of measurements with view and export options

## Water Audit

- Computed water balance audit based on production and billing data
- Audit computation customizable by time frame and zone
- Automatic division between real and apparent losses
- Graphical comparisons of the water balance components for multiple zones
- Water balance components evolution along time for any zone
- Automatic calculation of key performance indicators: minimum night flow per connection and ratio between minimum and average flow
- Background leakage comparison between different zones

## Pump Performance and Energy Management

- Individual pump and/or total pump station performance evaluations in terms of best operation point, energy efficiency, and energy cost
- Pump operation comparisons over historical time periods
- Trends in tank operation, including level alerts and calculation of turnover time
- Variable speed pumps performance assessment

## Tanks assessment

- Trends in tank operation
- Low- and high-level alerts
- Calculation of turnover time and mix performance ratio

## Event management and emergency response

- Automatic alerts generated for sensors or zones based on user-defined rules
- Volume lost calculation and duration for each event
- Events management: update status, category, and edit comments
- Events highlighted in the sensor or zone graphs
- Possibility of adding manual events
- Saved simulation results

## Hydraulic Simulation

- Automated background run of hydraulic model using real-time boundary conditions from SCADA
- Graphical, thematic display of modeling results for hydraulic grade line (HGL), pressure, flow, velocity, water quality, and other characteristics
- Real-time model results assessment with 24 hours forecast
- Automatic demand adjustments, based on zones patterns and forecasts, automatically applied as boundary conditions for the model simulations
- Trend chart of current and projected results
- Automated demand balance based on production and storage
- Calculation and adjustment of demand patterns for forecasting
- Ability to define and analyze impacts of pipe breaks, fires, shutdowns, or other operational events
- Hydraulic model for offline analysis

## Easy Administration

- Set alerts for anomalous conditions
- Incorporation of new sensors, pumps tanks, or zones to the system
- Customer billings and numerical model upload option
- Customizable general settings
- Manage users and access to cloud application
- Customizable definition of thematic displays for all users
- Refresh/modify links to external data

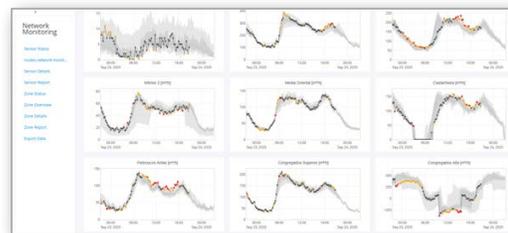


Figure 1. Network Monitoring dashboard – general overview in real time of all sensors and zones

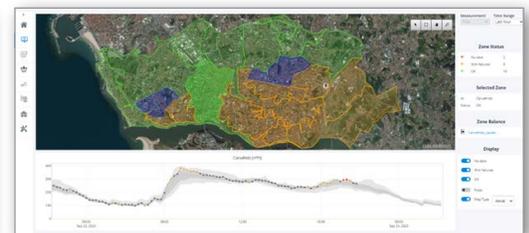


Figure 2. Zone status dashboard – analyze flow data availability for each zone in real time

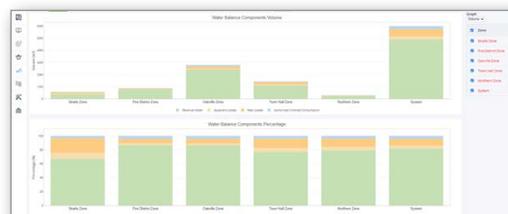


Figure 3. Compare water balance volumes and the related costs associated between different zones

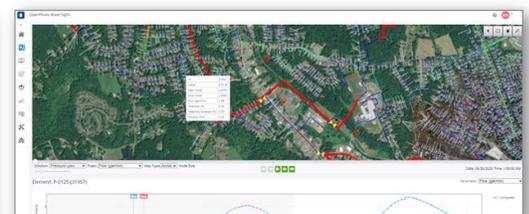


Figure 4. Access and integrated view of all system, where hydraulic model data is integrated with SCADA data