

## General

### *When is the Year in Infrastructure Conference?*

The conference is Monday, October 21 – Thursday, October 24, 2019.

### *Where is the Year in Infrastructure Conference?*

The conference takes place at the Sands Expo and Convention Centre at [Marina Bay Sands](#).

10 Bayfront Avenue  
Marina Bay Sands  
Singapore 018956  
T: +65-6688-8888

### *Why should I attend the Year in Infrastructure Conference?*

If you are a management-level executive responsible for the design, delivery, or operations of infrastructure, you should attend the conference to learn best practices and interact with infrastructure professionals from around the world.

This multi-day conference features a series of presentations, demonstrations, and interactive workshops exploring the intersection of technology and business drivers, and how they are shaping the future of infrastructure delivery and investment returns.

### *What is included in my registration fee?*

Full conference registration includes access to the *Year in Infrastructure Awards* Finalists' presentations, Academies Day, keynotes, Industry Forums, ACCELERATE@YII, Technology Pavilion, meals, the *Year in Infrastructure Awards* Dinner and Ceremony, and countless opportunities for networking.

### *Is there a dress code?*

Attire is business casual. Feel free to be comfortable in slacks, polo shirts, sweaters, blazers, blouses, and most importantly, comfortable shoes. We do recommend you dress in layers as temperatures in meeting rooms can vary. Black tie (optional) or cocktail attire is required for the *Year in Infrastructure Awards* Dinner and Ceremony on Thursday evening.

### *I am interested in sponsorships and/or advertising opportunities.*

Please contact [Christine.Byrne@bentley.com](mailto:Christine.Byrne@bentley.com) for more information.

Current sponsors are listed on our [website](#).

### *What are the scheduled events for Year in Infrastructure Conference?*

You can preview the conference agenda [here](#).

### *How can I be a part of the social media conversations?*

Be sure to follow our Bentley Systems **Facebook**, **LinkedIn**, **Twitter**, and **Instagram** social media pages to stay up-to-date with all things Bentley! Use **#YII2019** throughout the conference to share content, engage with other attendees, ask questions, and join the conversation.

### *Is a mobile app available for the Year in Infrastructure Conference?*

Yes! This mobile app includes everything you need to stay connected during the conference – detailed agendas, meeting room allocations, hotel floor plans, local attractions, including the most recent social media posts regarding #YII2019 and more.

## Registration and Agenda

### *How much does the Year in Infrastructure Conference cost?*

- Academies Day ONLY is SGD 125
- Early Bird Discount is SGD 375 | expires June 30, 2019
- Regular Fee is SGD 695 | starting July 1, 2019

For currency conversion information, please see calculations [here](#).

### *How can I register for the Year in Infrastructure Conference?*

You can register several ways for the conference. We recommend that attendees pre-register online prior to the conference, but we do allow onsite registration as well.

- [Online](#) – The conference website provides Internet registration 24 hours a day, seven days a week.
- Onsite – The Registration Desk is located in the Sands Expo and Convention Centre, Level 5. Onsite registration hours are as follows:
  - Monday, October 21: 7:00 a.m. – 6:00 p.m.
  - Tuesday, October 22: 7:00 a.m. – 6:00 p.m.
  - Wednesday, October 23: 7:00 a.m. – 6:00 p.m.
  - Thursday, October 24: 7:00 a.m. – 4:00 p.m.

### *What is the payment policy?*

Bentley Systems accepts Visa and MasterCard. Payment must accompany your registration. Registrations without payment will not be processed.

### *How do I obtain a receipt for the registration fee?*

A receipt will automatically be included in your confirmation email. If you do not receive one, please contact [YIIConference@bentley.com](mailto:YIIConference@bentley.com).

### *How will I know if I am registered?*

You will receive a confirmation email to the email address that you used to register for the conference.

### *I have completed my registration and want to change something – what do I do?*

Sessions may be edited by clicking [here](#) and entering the last name and email address used on the original registration form. For all other changes, please contact [YIIConference@bentley.com](mailto:YIIConference@bentley.com).

*How do I upgrade my registration from Academies Day to the full conference?*

To upgrade registration and obtain access to the full conference, please email [YIIConference@bentley.com](mailto:YIIConference@bentley.com). A registration confirmation email will be sent when the necessary adjustments have been completed in our system. Once the confirmation email is received, attendees can edit their conference agenda, adding sessions for Tuesday through Thursday.

*I can no longer attend the Year in Infrastructure Conference; can I send someone else in my place?*

If you are unable to attend the conference, you may transfer your registration to another person by sending an email to [YIIConference@bentley.com](mailto:YIIConference@bentley.com) with the new attendee's name, email address and contact information by Tuesday, October 1, 2019 at 11:59 p.m. EDT.

*Can I share my registration pass with a colleague?*

To guarantee the most optimal networking environment, we do not allow sharing of passes at the conference. Passes cannot be shared or used by anyone other than the person listed on the registration; name badges used by anyone other than the actual registrant may be revoked without refund.

*How will I receive my badge?*

You will receive your badge upon your check-in to the event at the Registration Desk located on Level 5 of the Sands Expo and Convention Centre.

*I lost my badge – what do I do?*

Please visit the Registration Desk located in the Sands Expo and Convention Centre, Level 5 to be issued a new badge.

*Where is the Registration Desk located and when is it open?*

The Registration Desk is located in the Sands Expo and Convention Centre, Level 5 and is open during the following times:

- Monday, October 21: 7:00 a.m. – 6:00 p.m.
- Tuesday, October 22: 7:00 a.m. – 6:00 p.m.
- Wednesday, October 23: 7:00 a.m. – 6:00 p.m.
- Thursday, October 24: 7:00 a.m. – 4:00 p.m.

*When does the Year in Infrastructure Conference open? What is the first event?*

The conference opens with the included Academies Day on Monday, October 21 at 9:00 a.m. The full conference begins for all attendees at 8:00 a.m. on Tuesday, October 22 with the Meet the Finalist Session.

*When does the Year in Infrastructure Conference end? What is the last event?*

The conference ends Thursday, October 24. The last event is the *Year in Infrastructure Awards Dinner and Ceremony*, taking place from 6:00 – 10:00 p.m., followed by an after party until 11:00 p.m.

*How do I build my schedule?*

You are welcome to attend any session you choose at the conference. You will need to review the schedule carefully as Academies Day sessions, ACCELERATE sessions, and Industry Forum sessions are scheduled concurrently. The website agenda and mobile app includes dates and times to enable you to plan and optimize your schedule.

*Year in Infrastructure*  
*2019 FAQs*

Although you are not required to pre-register, we request you select preferred session when registering to help us plan accordingly.

*What should I do if the session I would like to attend is full?*

Seating at all sessions is on a first come, first served basis. We strive to provide enough seating for all attendees. In the event a room is full, standing room will be available.

*Is there reserved seating in any of the sessions?*

There is no reserved seating for any conference session; however, there is limited reserved seating at the *Year in Infrastructure Awards Dinner and Ceremony* on Thursday evening.

*Which meals are included?*

- Tuesday, October 22: breakfast, lunch, and light fare at the Welcome Reception
- Wednesday, October 23: breakfast and lunch
- Thursday, October 24: breakfast, lunch, and a plated dinner at the Awards Dinner

*Are spouses and/or children allowed to attend Year in Infrastructure Conference activities?*

The event and all related conference activities are for registered attendees only. In order for a guest to attend the conference, they must register online or onsite at the event and pay the conference fee.

Children under 18 years old and/or infants are not allowed at any conference-sponsored activities or receptions. If you require childcare, please check with the hotel.

*How do I bring a guest with me to the Year in Infrastructure Awards Dinner and Ceremony?*

In order for the guest to attend the dinner, they must register and pay the full conference fee for the *Year in Infrastructure Conference*, either online or onsite at the event.

## **Travel and Visas**

*How do I find out if I need a visa to attend the conference?*

Please visit the [Singapore Ministry of Foreign Affairs website](#) and work with your company's HR department for your required documentation.

Please direct questions to [YIIConference@bentley.com](mailto:YIIConference@bentley.com).

*Which airports are closest to the conference hotel?*

There are two airports within reasonable distance of the hotel:

1. [Changi Airport](#)
2. [Seletar Airport](#)

*Will there be airport transportation available?*

Airport transportation is not provided and is the responsibility of each attendee.

### *Where can I find information about Singapore?*

For information on things to do during your stay in Singapore, please visit the [Singapore Tourism Board's website](#).

### *What is the weather like in Singapore in October?*

The average daily temperature in this part of southeast Asia sits at a warm 27°C (around 81°F). During the heat of the day, the high goes up to 31°C (about 88°F). So, even if it does rain, it'll be a welcome chance to cool off from the hot temperatures. At night, the lows drop down to 24°C (about 75°F).

## Hotel Information

### *What is the Bentley Systems room rate at the conference hotel?*

Bentley Systems has secured a **limited** block of sleeping rooms at Marina Bay Sands at a rate of SGD 420.00 per night (without tax). Once that room block is full, the discounted rate will no longer be available; however, rooms will still be available at the regular hotel rate. The special room block rate expires Monday, September 16, 2019 or when the room block is full, whichever comes first. A link to the housing portal with the special rate will be sent to you once you complete your online registration for the conference. A credit card is required to complete your reservation.

### *What other hotels are near the conference location?*

Bentley only has a special rate at the Marina Bay Sands but for more options, click [here](#) to view a map of nearby hotels.

### *How do I find the hotel?*

[Marina Bay Sands](#) is located just 20 minutes from Changi Airport via the ECP, and 20 minutes from the Seletar Airport via the CTE. Marina Bay Sands is located off Bayfront Avenue. If taking the ECP, head toward Rochor Road and take Exit 15. You will then be directed to take Republic Boulevard to Bayfront Avenue. If taking the CTE, will head towards Sims Way, taking exit 13 from PIE. You will then be directed to take Nicoll Highway and Republic Avenue to Bayfront Avenue.

There are three car park entry points at Marina Bay Sands:

- South Entrance on Bayfront Link
- North Entrance on Bayfront Avenue
- Entrance at Hotel Tower 3

For additional information regarding transport or location, please see the Marina Bay Sands [website](#).

### *How do I get to the hotel from the airport?*

Marina Bay Sands is located at **10 Bayfront Avenue** in the heart of Singapore's business and entertainment district. From Singapore Changi Airport there are [various means of ground transportation](#) including MRT (Mass Rapid Transit) train, taxi, and bus. Click [here](#) for transport options to find your way to and around Marina Bay Sands integrated resort.

*Is there Internet access at the hotel?*

Yes, Wi-Fi Internet is available for all conference attendees in the meeting space and public spaces in the hotel as well as in hotel guest rooms during the conference dates if booked at the special Bentley rate.

*Is there a Business Centre available at the hotel?*

The MICE Business Centre at Marina Bay Sands is located in the Sands Expo and Convention Centre, on Level 3. Secretarial services include printing, photocopying, faxing, scanning, and equipment rental.

Hours are 8:00 a.m. – 8:00 p.m. daily.

For more information, please see the MICE Business Center [brochure](#).

## Miscellaneous

*Are there group-meeting spaces available at the Year in Infrastructure conference?*

Space at the conference is very limited. There is open space throughout the Expo Center and a limited number of meeting rooms are available for rent through The MICE Business Centre at Marina Bay Sands located on Level 3 the Sands Expo and Convention Centre.

*Can I use my mobile device or camera?*

Yes, but we do ask that you be considerate of other attendees – please turn your mobile device to the silent mode while you are in sessions. Out of respect for our presenters, we ask that no flash photography, video and/or audio recorders, or laser pointers be used during any session.

*What is the electrical voltage in Singapore?*

Electricity in Singapore is 230 Volts which is equivalent to the UK and Europe (vs 110-120 volts in the United States and Canada). If you travel to Singapore with a device that does not accept 230 Volts at 50 Hertz, you will need a voltage converter. Bring a connection kit of the right power, and phone adapters, a spare phone cord, and a spare Ethernet network cable.